MICROS Systems, Inc. is a global market leader in the hospitality, speciality retail, cruise and travel industry sectors. More than 300,000 customers use our systems around the world to run efficient businesses and help them grow.

Today, our customers in more than 140 countries run MICROS applications and data centre solutions addressing the needs of small businesses, medium-sized companies and large multinational enterprises.

Founded in 1977, MICROS has a rich history of innovation and growth as the true industry leader. MICROS currently has sales and development locations in more than 140 countries and is listed on the NASDAQ under the symbol ‘MCRS’.

We are one of the few companies worldwide that can offer end-to-end solutions along the hospitality value chain.

**Our company values** – MICROS-Fidelio is a world leading IT company in the hospitality and retail sectors. Our strategic goal is to be a long-term partner helping our customers to define, devise and maintain IT strategies, whilst at the same time continue to develop and innovate in order to maintain our position as the industry leader. To be successful, MICROS-Fidelio aims to create a challenging and motivating working environment, focusing on creating a culture of fairness, respect, understanding and openness. Our core values and common goals are to maintain our position as the industry leader in our chosen areas, to be the innovator and industry barometer, to expand the company and to be commercially successful whilst honouring our responsibility towards employees and shareholders.

**Service Excellence** – Our customers are MICROS-Fidelio’s most important business partner. They do not depend on us, we depend on them. They are not an interruption of our work, they are the purpose of it. They are not an outsider in our business, they are part of it. We do them no favours; they are doing us a favour by giving us the opportunity to work for them.

**Embracing Responsibility** – Being responsible and reliable means meeting expectations and keeping promises.

**Passion** – To maintain our position as the industry leader, we have to demonstrate a passion in every aspect of our role within the organisation. We have to think laterally, dynamically and intelligently and continue to strive for perfection.
**Respect** – Respect is the collective responsibility of all team members. Its foundations shape the culture of our organisation and how we interact with each other, our partners and customers alike. The pillars are decency, courtesy, understanding and honesty.

**Team Spirit & Loyalty** – Customers always view a company as one single unit. Loyalty to our fellow employees and our customers goes hand in hand. We are positively and negatively impacted by one another and this interaction has an effect on our working environment. We are proud of what we do and who we represent. We all enrich through our experiences the fabric of our company, our business, our partners and our personal achievements.